ABBYY

ABBYY FlexiCapture | Smart Capture for smarter processes

Move beyond data capture
Add intelligence to business processes

FlexiCapture is a highly scalable and universal enterprise capture platform. It enables organisations to automatically classify, extract, validate and direct business critical data from incoming customer communications and operational processes – such as customer requests, queries and transactions.

FlexiCapture comes with a variety of features that significantly improve performance, process transparency, and workload predictability.

The platform enables you to process both paper and digital documents coming from multiple sources in a single flow – network scanners, e-mail and FTP servers, web post, mobile devices, and more. Once documents have entered the system, the software can classify them by types (e.g. contracts, invoices) and subcategories (e.g. invoices from different vendors).

Based on supervised and reinforcement learning techniques, you can train FlexiCapture to process flexible or irregular document layouts and to adapt and continuously improve its data extraction algorithms.

The platform is designed to cover a wide range of document-based processes across your organisation. Whether you need to process more than 1 million documents per day or 1,000 pages per minute, you can easily scale FlexiCapture to support high volume or fast processing scenarios.

Furthermore, you have the option of setting up end-to-end document package rules and checks for specific processes or transactions, for example insurance claims or mortgage applications. FlexiCapture checks if all required documents are present (completeness check) and that all of them belong to the same transaction (continuity check), e.g. verify that the person name is the same in all submitted documents.

If you want to meet processing and timing requirements, the software assists you with advanced capabilities for prioritisation of certain document batches and precise monitoring of processing chains. FlexiCapture supports data export to multiple formats to backend applications, databases or enterprise repositories.

ABBYY® FlexiCapture

What can ABBYY FlexiCapture do for you?
Usage scenarios

Become more efficient, more agile, more customer-centric and more competitive by digitally transforming your document driven processes.

Customer Experience Management

With FlexiCapture you can satisfy your customers' channel-of-choice expectation by providing automated multi-channel input and processing of all incoming document types. This enables you to keep customer response times short: You are able to engage with your customers with the right message at the right time through the right channel.

Shared Service Center

FlexiCapture is a scalable and universal platform that allows you to serve different projects and processing scenarios. You can capture all the documents from your internal customers with this single platform and process them promptly, ensuring consistent business processes and maximum transparency. Therefore, information is available to the right employees at the right time.

Accounts Payable

Make your Accounts Payable department more efficient and reliable: FlexiCapture reliably extracts invoice information and aids compliance with automated plausibility and legal conformity checks. Therefore, you can significantly reduce lead times to prevent late payment fees and benefit from early payment discounts.

Order Processing

Automated extraction of sales order data reduces errors and accelerates the order to cash process: Your order management department can process orders more quickly and accurately, while the accounting department rapidly receives respective data for bookkeeping.

Legal Affairs

FlexiCapture supports you in various legal matters such as regulatory reportings or audits with its capability to extract information even from unstructured documents. In this way, your legal affairs department can easily process granular legal contract data and improve operational metrics across the legal documentation process.